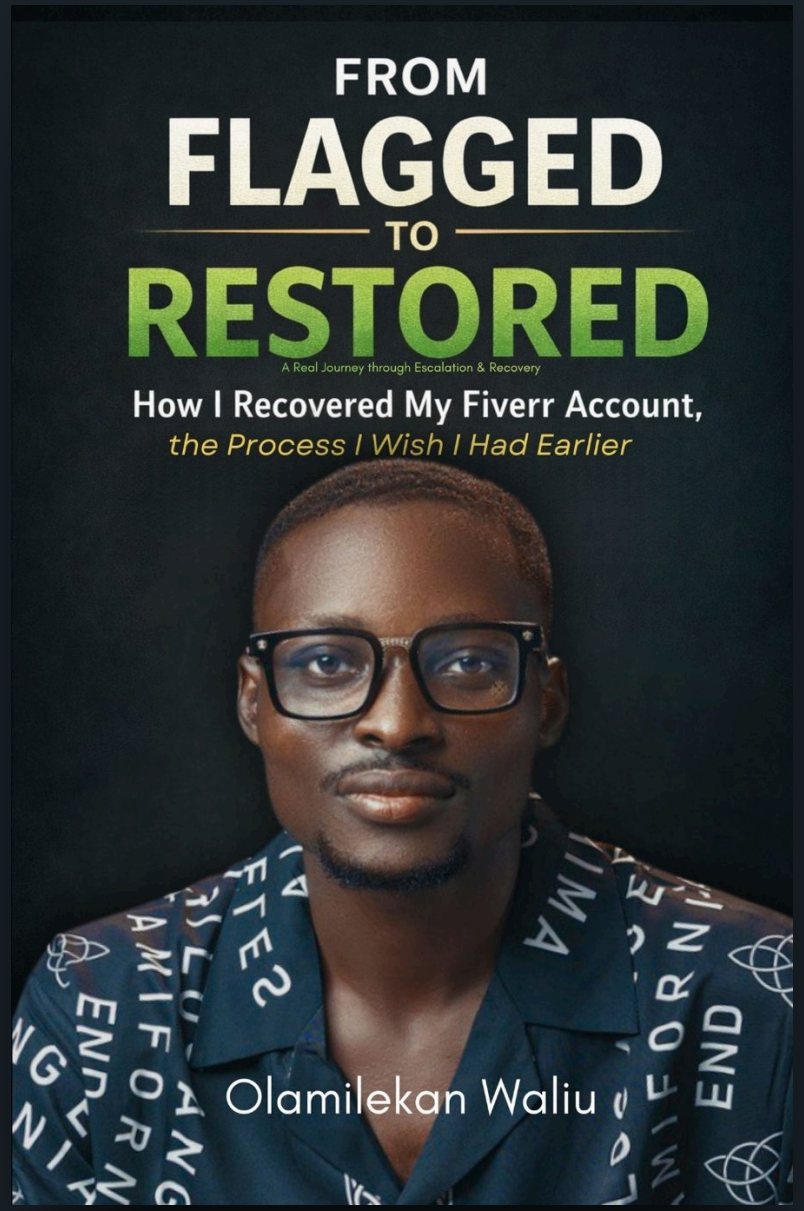
From Flagged to Restored

A real journey through escalation and recovery

OLAMILEKAN WALIU

JOB	Writing → design → publishing
TRIM	5.5 × 8.5 in · 73 pages
FORMATS	Paperback · eBook
CONTENT	5 chapters + templates appendix
ROLE	Author, designer, publisher



My own book, A to Z. The same process I run for clients, *tested on myself.*

THE STARTING POINT

A real experience, three years of it, and no book yet. Just notes, messages and lessons I wanted other freelancers to have.

WHAT I DID

Wrote the manuscript, designed the interior and the full cover, then formatted and published it as a paperback and an eBook.

PALETTE: NIGHT, STEEL AND A GREEN "RESTORED"

Night	Steel blue	Green	Gold	Lavender

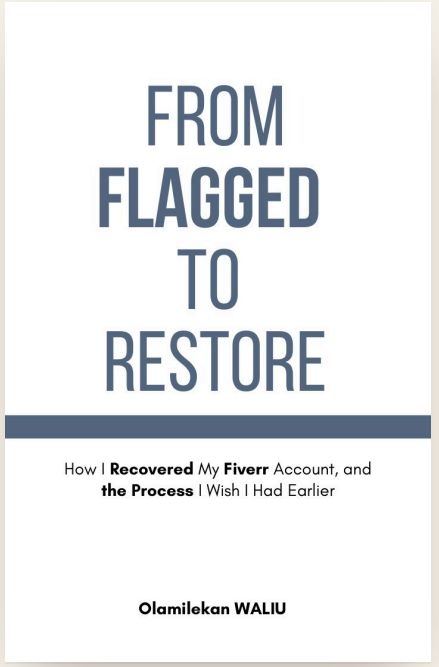
TYPE

AA GG

Bebas Neue
Chapter titles

Aa Gg

Glacial Indifference
Body text



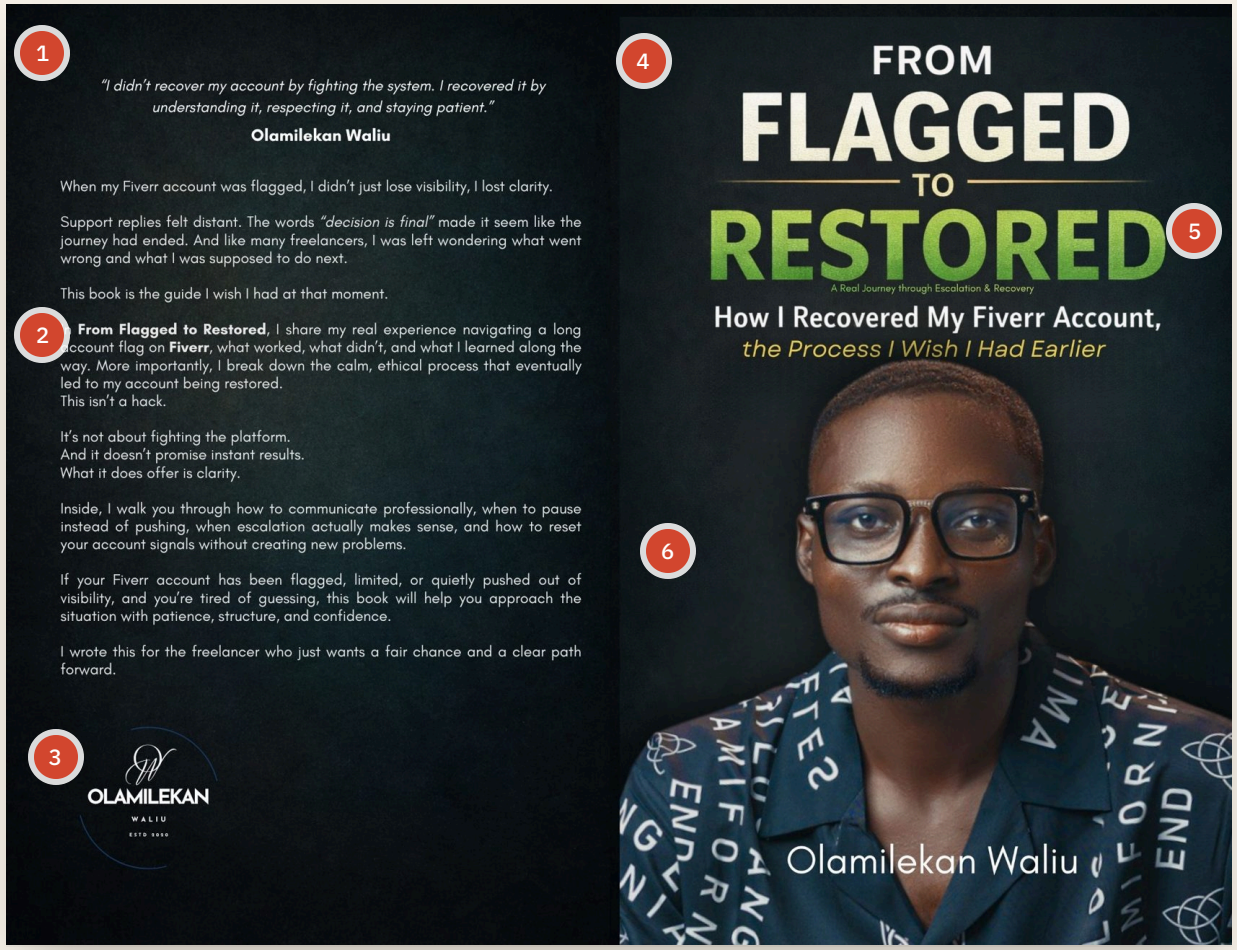
TITLE PAGE



CONTENTS

Being my own client meant living every stage: the blank page, the edits, the cover choices and the upload. That is the experience every author I work with gets.

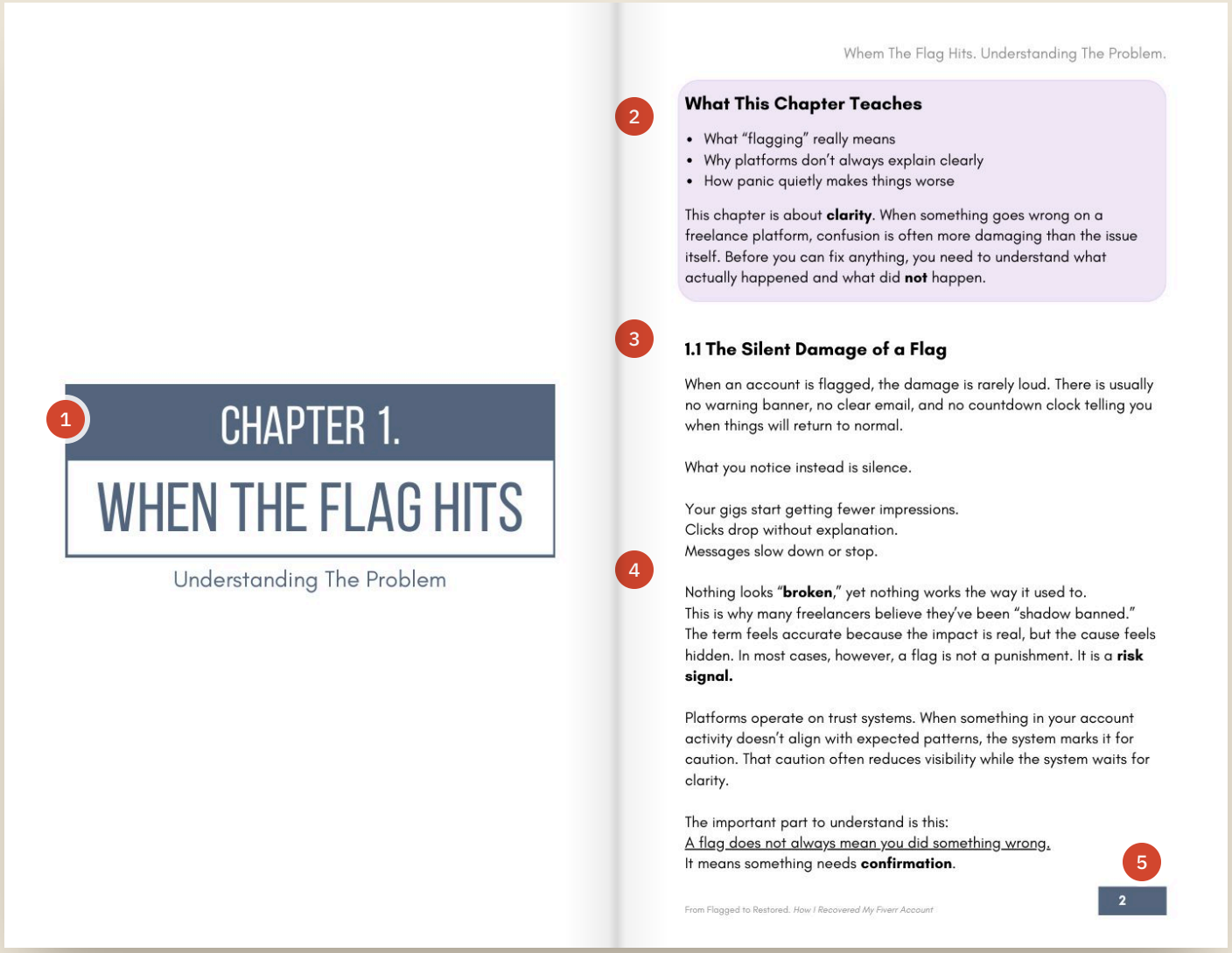
An author's face, a promise in *green.*



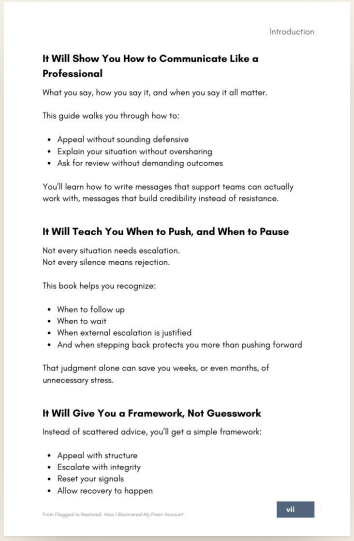
1. **Pull quote**
   The book's core lesson, in the author's voice.
2. **Story-led blurb**
   Short lines that read like a conversation.
3. **Personal brand mark**
   The OW monogram signs the back.
4. **Before → after title**
   "FLAGGED" in cream, "RESTORED" in green.
5. **Two-line subtitle**
   Bold promise, gold italic hook.
6. **Author portrait**
   A real face builds trust for a real story.

A guide you can *scan* when you're stressed.

1. **Banner chapter opener**
   A steel-blue bar over a framed Bebas title.
2. **"What this chapter teaches"**
   A lavender box with three takeaways.
3. **Numbered sections**
   "1.1, 1.2..." so readers can jump to what they need.
4. **Short lines, bold keywords**
   Easy reading for a worried freelancer.
5. **Running head + folio tab**
   The chapter name on top, the page number in a blue tab.



A story, a playbook and templates in one book.


Introduction

It Will Show You How to Communicate Like a Professional

What you say, how you say it, and when you say it all matter.

This guide walks you through how to:

- Appeal without sounding defensive
- Explain your situation without oversharing
- Ask for review without demanding outcomes

You'll learn how to write messages that support teams can actually work with, messages that build credibility instead of resistance.

It Will Teach You When to Push, and When to Pause

Not every situation needs escalation.
Not every silence means rejection.

This book helps you recognize:

- When to follow up
- When to wait
- When external escalation is justified
- And when stepping back protects you more than pushing forward

That judgment alone can save you weeks, or even months, of unnecessary stress.

It Will Give You a Framework, Not Guesswork

Instead of scattered advice, you'll get a simple framework:

- Appeal with structure
- Escalate with integrity
- Reset your signals
- Allow recovery to happen

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INTRODUCTION

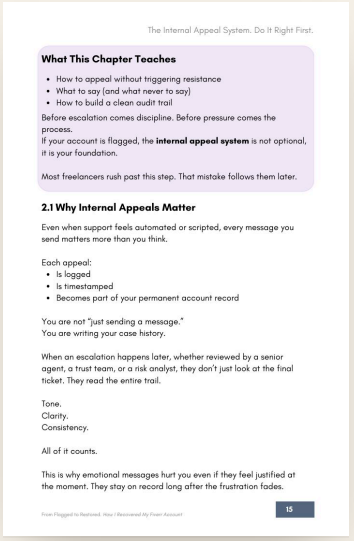
Sets out what the reader will learn.


MY FLAGGING STORY

WHAT HAPPENED, WHAT I TRIED, AND WHAT I LEARNED

STORY DIVIDER

A black banner marks the personal story.


The Internal Appeal System. Do It Right First.

What This Chapter Teaches

- How to appeal without triggering resistance
- What to say (and what never to say)
- How to build a clean audit trail

Before escalation comes discipline. Before pressure comes the process.
If your account is flagged, the **internal appeal system** is not optional, it is your foundation.

Most freelancers rush past this step. That mistake follows them later.

2.1 Why Internal Appeals Matter

Even when support feels automated or scripted, every message you send matters more than you think.

Each appeal:
- Is logged
- Is timestamped
- Becomes part of your permanent account record

You are not "just sending a message."
You are writing your case history.

When an escalation happens later, whether reviewed by a senior agent, a trust team, or a risk analyst, they don't just look at the final ticket. They read the entire trail.

Tone.
Clarity.
Consistency.

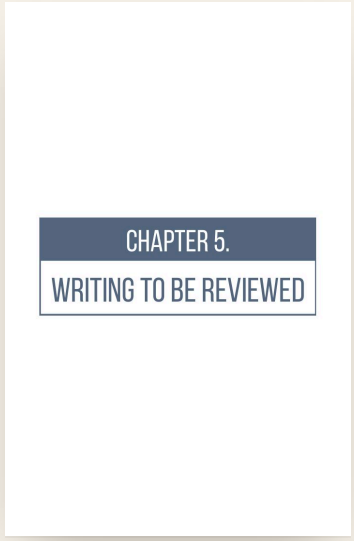
All of it counts.

This is why emotional messages hurt you even if they feel justified at the moment. They stay on record long after the frustration fades.

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CHAPTER SUMMARY

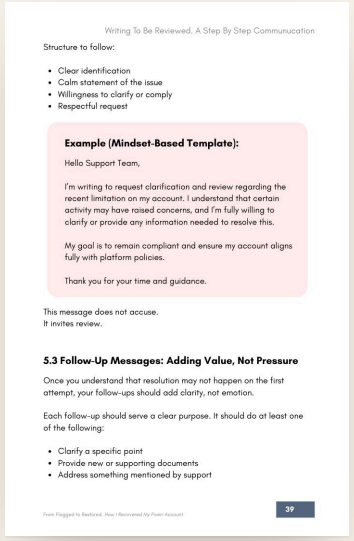
Takeaways in a lavender box.


CHAPTER 5.

WRITING TO BE REVIEWED

CHAPTER OPENER

Every chapter uses the same banner.


Writing To Be Reviewed. A Step By Step Communucation

Structure to follow:

- Clear identification
- Calm statement of the issue
- Willingness to clarify or comply
- Respectful request

Example (Mindset-Based Template):

Hello Support Team,

I'm writing to request clarification and review regarding the recent limitation on my account. I understand that certain activity may have raised concerns, and I'm fully willing to clarify or provide any information needed to resolve this.

My goal is to remain compliant and ensure my account aligns fully with platform policies.

Thank you for your time and guidance.

This message does not accuse.
It invites review.

5.3 Follow-Up Messages: Adding Value, Not Pressure

Once you understand that resolution may not happen on the first attempt, your follow-ups should add clarity, not emotion.

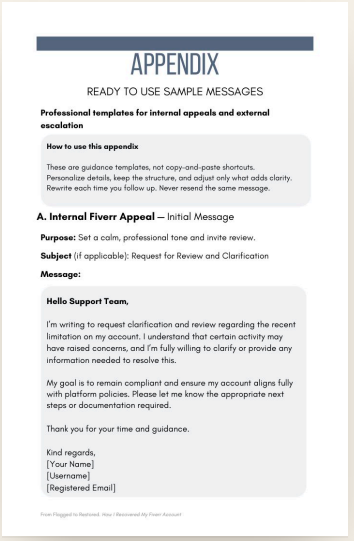
Each follow-up should serve a clear purpose. It should do at least one of the following:

- Clarify a specific point
- Provide new or supporting documents
- Address something mentioned by support

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MESSAGE STRUCTURE

Step-by-step lists readers can follow.


APPENDIX

READY TO USE SAMPLE MESSAGES

Professional templates for internal appeals and external escalation

How to use this appendix

These are guidance templates, not copy-and-paste shortcuts. Personalize details, keep the structure, and adjust only what adds clarity. Rewrite each time you follow up. Never resend the same message.

A. Internal Fiverr Appeal — Initial Message

Purpose: Set a calm, professional tone and invite review.

Subject (if applicable): Request for Review and Clarification

Message:

Hello Support Team,

I'm writing to request clarification and review regarding the recent limitation on my account. I understand that certain activity may have raised concerns, and I'm fully willing to clarify or provide any information needed to resolve this.

My goal is to remain compliant and ensure my account aligns fully with platform policies. Please let me know the appropriate next steps or documentation required.

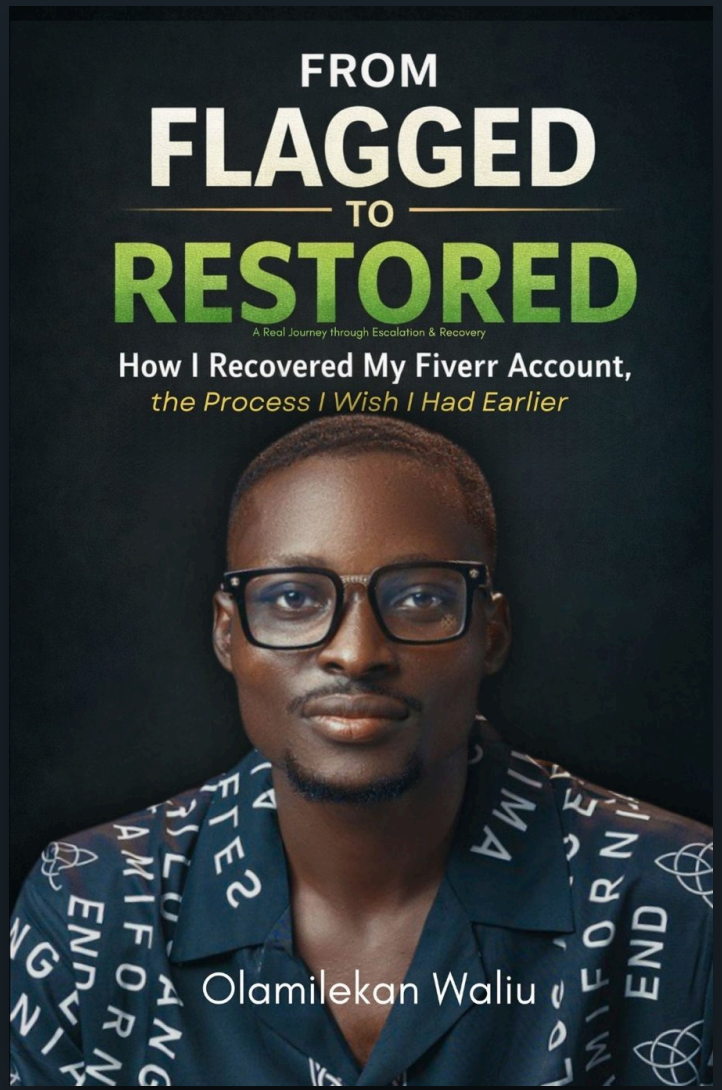
Thank you for your time and guidance.

Kind regards,
[Your Name]
[Username]
[Registered Email]

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TEMPLATES APPENDIX

Ready-to-use message templates.



CASE 14 · A TO Z

One person, every stage of the book.

STAGE	OUTPUT
Writing · 5 chapters + appendix	Manuscript
Interior design · 73 pages, 5.5 × 8.5	Paperback
Full cover wrap · front, spine, back	Paperback
eBook formatting	eBook
Publishing and listing	Live

If you have a story but no manuscript yet, this is proof it can become a finished, published book.

YOUR BOOK NEXT

Send me the manuscript. *I'll handle the rest.*

TO GET A QUOTE, MESSAGE ME WITH

01 Your word count

02 Genre and audience

03 Formats you want (ebook, paperback, hardcover)

04 Your target launch date